

Mitigating Environmental Risks And Liabilities For Consultants And Contractors



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SMART Remediation Seminar Series 2018



Common Blunders

- Misunderstands and Miscommunicates Scope of Retainer
- 2. Gives an Opinion Outside of Area of Expertise
- 3. Shares Findings with Regulators
- 4. Performs Below the Standard of Care
- 5. Misses Deadlines
- 6. Underestimates Time and Resources Needed
- 7. Extends Reliance
- 8. Negotiates Unreasonable Liability Limits



Blunder: Misunderstands and Miscommunicates Scope of Retainer

- Seek, understand, clarify and document client's objectives and instructions
- Also, document noninstructions
- Onus is on consultant (not client) to communicate and document key communications







Blunder: Gives an Opinion Outside of Area of Expertise

- Consultants and contractors are <u>not</u> qualified to give legal advice
- Going beyond your expertise puts your client, reputation and insurance policy at risk
- Team of experts (including environmental lawyer) sets client up for success





Blunder: Shares Findings with Regulators

- Obligations are to their clients, not the regulator
- **Consultants and contractors**
 - · maintain confidentiality
 - keep client apprised of any obligation to report or disclose findings (may well need legal input)
- Disclosure can be prejudicial to the client
- Disclosure may be protected in law (EPA, CEPA, FOI) if specified







Blunder: Performs Below the Standard of Care

- **Consultants and contractors** sometimes do not
 - · review all applicable and available
 - test for all applicable parameters
 - correctly interpret data
 - advise clients about limitations of sampling and data analysis
 - identify all APECs and COCs
 - clearly convey to clients the implications of APECs and COCs on the clients' objectives





Blunder: Misses Deadlines

- Missing deadlines can drive up costs and lead to losses for the client
- Underestimating time is never a good strategy for winning the work





Blunder: Underestimates Time and Resources Needed

- Remediation and/or risk assessment can take considerable time
- Time to satisfy regulatory requirements is variable, and often out of consultant's, contractor's and client's control
- Client must understand realistic timing and risks associated with recommended remedial approach





Blunder: Extends Reliance

- **Consultant and** contractor must understand
 - · purpose for extending reliance
 - to whom reliance extends
 - · scope of reliance
- Ensure reports are based on recent and valid data before extending reliance







Blunder: Negotiates Unreasonable **Liability Limits**

- **Client makes substantial** investments on the strength of consultant's and contractor's work
- Client should be entitled to rely and have assurance should the work fall below the standard of
- · Doing excellent work is consultant's and contractor's best defence
- Maintaining applicable insurance (including high enough limits) is not optional for consultants and contractors





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